

ARO TŪRANGA Position Description

A wānanga as provided under section 398D of the Education and Training Act 2020, is characterised by "Māori, and have been instrumental in establishing; a wide diversity of teaching and intellectual endeavour that is closely interdependent; associated with higher learning; and are kaitiaki of mātauranga Māori, te reo Māori, and tikanga Māori within the tertiary education sector. A wānanga positions themselves within the networks of indigenous tertiary institutions across the world and contribute to the setting of international indigenous standards of teaching and intellectual endeavours"

Tūranga Position	Kaiako – Literacy and Numeracy Support Services (LNSS)			
Uepū / Wāhanga Department	Ako / Educational Services Corrections			
Takiwā / Rohe District	Te Puna Manaaki -			
Wāhi Mahi Location	Ara Poutama Aotearoa/ Department of Corrections Facilities and Te Wānanga o Aotearoa Campus			
Whakatau ki Reports to	Manager – Educational Services Corrections			
Māka Pūtea Salary Grade	ESC			
Māngai Pūtea Financial Delegation	N/A			
Wā Roanga Tenure	As per Letter of Offer			
Ngā Rōpū Whaihua Functional Relationships	 Kaimahi within Ako Takiwā Management and Kaimahi Tauira 	 External Whānau and Supporters Iwi / Hapū Pasifika Elders Community Ara Poutama Aotearoa/ Department of Corrections staff 		

Pūtake Tūranga - Role Purpose

The primary function of the Kaiako LNSS is to provide specialist subject knowledge in order to deliver Literacy and Numeracy support services to support learners within the prison environment to gain appropriate literacy and numeracy skills, life skills and vocational skills to enable them to pathway into further education. Teaching involves, but is not limited to, developing Individual Learning Plans, lesson plans, presenting material to tauira, responding to tauira learning needs, and evaluating tauira progress.

Reviewed November 2023 Page 1 of 7

Key Performance Indicators		Success Factors		
Pla	nning			
-	Develop Individual Learning Plans (ILP) for each tauira after a week of being in class or following one-to-one sessions, utilizing the initial LNAAT assessments and strand and progression charts to inform the ILP	-	The LNAAT assessments and strand and progression charts are utilised to inform the ILP and this is developed for each tauira within 7 days of starting Te Ara Hihiri	
-	Update the ILPs at least every two weeks and upload to the relevant SharePoint folder	-	Individual Learning Plans are reviewed and updated at least every two weeks, are uploaded to the correct folder and fully reflect the tauira learning journey	
-	Develop and update lesson plans in advance for the week ahead and upload into relevant folder on SharePoint for each class	-	Lesson plans fully developed and updated following the LNSS proforma and uploaded to SharePoint each Friday	
-	Develop teaching materials as required to support learning	-	Relevant and appropriate teaching materials are developed as required	
De	elivery and Assessment			
-	Promote and implement a collaborative, inclusive and supportive learning environment	-	Effective management of the learning environment that incorporates successful strategies to engage and motivate tauira are evident	
-	Deliver the Te Ara Hihiri curriculum to enhance the tauira learning experience	-	Classes accurately reflect the current curriculum and routines are appropriate, well established and understood by all tauira	
-	Conduct discussions to increase tauira knowledge and competence by using appropriate tools or other relevant methods that motivate learning	-	Teaching approaches, resources, technologies and learning and assessment activities are utilised that are inclusive and effective for diverse tauira	
-	Modify teaching approaches to address the needs of individuals and groups of tauira to improve academic performance	-	Strategies are developed and implemented that address identified learning needs to overcome barriers to learning and lessons show variety of approaches and teaching techniques	
-	Inform Tauira of their progress and assessment requirements	-	Tauira have explained and understand the assessment process within the framework of the programme	
-	LNAAT progress assessments are administered at appropriate time as agreed with Manager and in accordance with the Te Ara Hihiri assessment process	-	Assessments follow the prescribed process and are completed in the agreed timeframe	
-	Provide programme and delivery feedback where appropriate	-	Continuous improvement is employed to provide smarter, faster better ways of providing value add services	

Reviewed November 2023 Page 2 of 7

Retention, Achievement and Completion

- Plan classes in alignment with ESC Te Ara Hihiri processes and to foster the full engagement of tauira throughout the duration of the programme (within your control)
- Motivate learning through the use of appropriate methods (eg. Visual aids, games, tools etc)
- Communicate with tauira on their progress and encourage tauira to take responsibility for their own learning and behaviour
- Follow up non-attendance with site / tauira in timely manner

- Classes are aligned with ESC Te Ara Hihiri processes and academic success in retention and completion rates meets the required standard
- Evidence of quality of teaching from ILPs, observations and comments
- Positive feedback and evidence of regular communication with tauira
- Communication with the site is evident for nonattendance

Monitoring and Reporting

- Complete reporting requirements in accordance with reporting practices and schedules
- Document, monitor and report on daily activities and progress of delivery as required
- Complete Attendance Record Sheet (AR) at the end of each day
- Report cancellations, issues affecting delivery, including health and safety concerns and other impacts on delivery, to Manager at the end of each day
- Complete an EPIF for each exited tauira within two working days of exit, send to Manager for approval and amend as identified by Manager

- Reports adhere to all requirements of reporting and are provided in agreed timeframes
- Reports contain all relevant material and are presented in the correct format and as required
- ARs are completed daily as required
- All issues impacting delivery are reported daily to the Manager
- EPIFs and required amendments are completed within the agreed timeframes

Stakeholder Relationships

- Build and maintain quality relationships with relevant internal and external stakeholders to enhance overall service and customer satisfaction
- Maintain the highest standard of personal integrity to maintain and enhance the reputation of TWoA
- Practice and apply Ngā Uara & Ngā Takepū within day to day duties and challenge behaviour which does not meet ethical standards
- Work collaboratively with other uepū and stakeholders (external and internal) to improve overall service
- Work collaboratively with external stakeholders to maximise efficiencies of the services TWoA delivers

- Quality relationships established and maintained with relevant internal and external stakeholders
- Behaviours demonstrate the highest standard of personal al integrity that promotes credibility of self and TWoA
- It is evident throughout practice that Ngā Uara &
 Ngā Takepū are carried out consistently
- Relationships across TWoA are maintained and improve service levels
- Relationships are underpinned by trust and collaboration

Reviewed November 2023 Page 3 of 7

Personal and Professional Development

- Attend regular one-to-one hui with Manager and participate in kamahi ora korero as required
- Attend and participate in all team meetings and
 Friday practice sessions as required by your Manager
- Take part in identified professional development/ training/ coaching
- Attend and participate in the ESC annual 3-day
 National Wānanga

- Scheduled hui with Manager are attended
- Team meetings scheduled practice sessions are attended
- Professional development activities are undertaken with all requirements met
- The annual ESC 3 day wānanga is attended as required

Kaupapa Matua

Te Wānanga o Aotearoa has a unique history and operating context. Te Kaupapa Matua o Te Wānanga o Aotearoa tells our history, guides our future and shapes the unique identity of our Wānanga. There is therefore an expectation that kaimahi:

- Actively familiarise themselves with Te Kaupapa Matua o Te Wānanga o Aotearoa and how this shapes and informs our actions
- Uphold Te Wānanga o Aotearoa Values and Te Kaupapa Matua o Te Wānanga o Aotearoa

- Able to articulate the history, evolution and unique context of Te Wānanga o Aotearoa
- Actions of kaimahi are aligned with Te Wānanga o Aotearoa values and Te Kaupapa Matua o Te Wānanga o Aotearoa.
- Values and Te Kaupapa Matua o Te Wānanga are applied in a manner that protects the mana of Te Wānanga o Aotearoa its vision, mission, and philosophy

Information Management

 Meets the statutory responsibilities detailed in the Data, Information, and Records Management Tikanga Whakahaere Te Wānanga o Aotearoa records are created and maintained in corporate information systems, meeting specified information management standards and legislation

Health and Safety

- Adhere at all times to Ara Poutama Aotearoa Health and Safety policies and perform any duties in a safe and responsible manner when undertaking mahi on site
- Comply with all health, safety and wellness policy and procedures
- Recognise and address circumstances to prevent unhealthy or unsafe situations
- Classes are delivered in accordance with all safety

- All induction and procedural requirements as stated by Ara Poutama Aotearoa and the prison are completed and adhered to
- Health, safety and wellness policies and procedures are adhered to and complied with
- Risk minimisation assessment is completed and any identified mitigation action taken
- Zero harm while carrying out duties and programme delivery meets all safety standards as

Reviewed November 2023 Page 4 of 7

	standards and policies and procedures		outlined in TWoA and Dept of Corrections policies and procedures
_	Report faults in accordance with policy	-	Faults are reported immediately to relevant personnel
-	Process risk management forms and health and safety issues in accordance with TWoA and Ara Poutama Aotearoa policies and procedures	-	Forms are completed that accurately reflect risks and health and safety issues within agreed timeframes
Ot	her Duties		
-	Operate within delegated authorities at all times	-	Delegated authorities are complied with at all times
-	Abide by all relevant Department of Corrections/ Ara Poutama Aotearoa Policies and Procedures while working on site	-	Department of Corrections/ Ara Poutama Aotearoa Policies and Procedures are abided by at all times
-	Undertake other duties as required by the employer provided the kaimahi has the required skills and qualifications	-	Requests by the employer are undertaken
-	Undertake professional development as identified	-	Professional development is undertaken as agreed
-	Attend hui kaimahi as requested	-	Hui are attended as required
-	From time-to-time all kaimahi are encouraged to engage in other activities outside their assigned duties, such as (but not limited to) setting up and attending powhiri, hosting visitors, recruitment drives and supporting other kaimahi in their roles	-	Positive engagement in activities that contribute to the overall functionality and operation of Te Wānanga o Aotearoa

The employee shall be required to exercise all their skills and knowledge in the achievement of the position objectives and to follow any current or future procedures and policies related to achieving the objectives.

The responsibilities and expectations outlined in this position description may alter as business needs change. In addition specific objectives and outcomes will be agreed to with the kaimahi's manager on an annual basis at performance review.

Reviewed November 2023 Page **5** of **7**



Qualifications and Experience

Qualifications:

- National Certificate in Adult Literacy and Numeracy Education (Vocational)
- NZ Certificate in Assessment Practice
- Certificate in Te Reo Māori/ Tikanga level 2/4 or equivalent knowledge
- Diploma in Adult Teaching
- Full NZ Drivers Licence (Clean Class 1)

Experience:

- Proven experience successfully delivering literacy and numeracy training
- ESOL teaching experience an advantage
- Teaching or facilitation experience, working with offenders (Ara Poutama Aotearoa/ Department of Corrections context) or foundation level learners

Āhuatanga Māori:

- Willing to participate in cultural activities and motivated to develop an understanding of āhuatanga Māori (values, culture and tikanga)
- Understands and uses basic Te Reo Māori phrases, mihi and greetings (TARM level 2 or equivalent qualification)
- Prepared to increase knowledge, understanding and everyday use of te reo and āhuatanga Māori and support other kaimahi in the same endeavour
- Embraces a Māori world view underpinned by the values of Te Aroha, Te Whakapono, Ngā Ture and Kotahitanga

Technical Skills

Are the specialised skills and abilities required for a particular role

- Excellent relationship management skills
- Excellent planning and facilitation skills
- Effective Speaking skills talking to others to convey information effectively
- Effective Writing skills communicating effectively in writing as appropriate for the needs of the tauira
- Knowledge of the principles and methods for curriculum and training design in the relevant subject area
- Proven ability in the teaching and instruction of individuals and groups
- Ability to adjust to appropriate communication styles as needed
- Ability to modify approach and behaviour in respect to the cultural and/or religious values of the tauira
- Sound understanding of the measurement of training effects
- Sound administrative and computing skills
- Intermediate user knowledge of Microsoft suite of applications (ie. Outlook, Excel, Word, Power Point)
- Proven ability in monitoring and assessing performance to make improvements or

Reviewed November 2023 Page 6 of 7

take corrective action

- Proven ability to record results and produce reports as required
- Accurate data entry
- High standard of personal appropriate presentation and willingness to comply with any dress code set by the prison regulations

Behavioural Skills and Attributes

Behavioural Competencies are the role specific behaviours and attitudes required by kaimahi (staff) to be successful in their roles

Customer Focused

Builds positive rapport with all external and internal customers. Is attentive and responsive to their needs and is proactive when finding solutions. Goes beyond expectations in providing exceptional support, advice or help. Represents Te Wānanga o Aotearoa with pride.

Communication

Clearly and confidently communicates information, ideas and concepts. Listens responsively and openly, clarifying for understanding. Effectively interprets, summarises and presents information in written and oral forms. Writes clearly, concisely and logically using language that is understood by the reader.

Drive for Results

Steers self and others to achieve or exceed results; overcomes obstacles; drives performance; and has personal commitment to excellence and a focus on attaining goals.

Integrity and Honesty

Establishes credibility and trustworthiness through appropriate actions; and is considered consistent; dependable and honest.

Organising

Marshals resources (people, funding, materials and support) to get things done; orchestrates multiple activities at once to accomplish a goal; uses resources effectively and efficiently; and arranges information to a high standard.

Planning

Accurately determines the length and difficulty of tasks and projects; sets clear, realistic and measureable goals; sets priorities and time parameters to accomplish tasks and projects, anticipates road blocks and develops contingencies to redirect tasks so momentum is maintained.

Relationship Management

Proactively develops and maintains effective internal and external relationships to facilitate the achievement of goals.

Social Perceptiveness

Awareness of others' reactions and understands why they react as they do.

Commitment

Positively motivated to work with tauira in the prison environment. Supports and values the organisations values. Adopts a culture of continuous improvement

Understanding

Senses group dynamics such as positioning, intentions and needs, what they value and how to motivate them.

Reviewed November 2023 Page 7 of 7